

INTERNATIONAL
MATCH

Global Reach Coordinator

BCN

19/09/2008

Esther Sancho

Responsable de
Selección

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RESUMEN

Responsible for ordering, coordinating and tracking International Global Reach orders vs. agreed KPIs.

Responsible for delivering off net leased line services into all none COLT countries

- **USA , Asia, Eastern Eurpe, Rest of ther world, cross border off.net backbone capacity**

Have regular meetings/calls with suppliers to monitor given lead times / performance and take proactive action where necessary if performance is in jeopardy

Use jeopardy reports to progress Global Reach orders

DESCRIPCIÓN DE LA EMPRESA

Empresa Multinacional especializada en servicios relacionados con las telecomunicaciones.

DESCRIPCIÓN DEL PUESTO

- ▶ Preferably knowledge of the current services within the Global Reach portfolio:
 - Ethernet product suite, (MPLS Regional NNIs and SDH)
 - Plain SDH / Sonet transmission services with the bandwidth of E1/T1, E3/T3 up to 10Gig wavelength services (pending on availability in the countries)
 - Leased line plus router bundles required for company IP orders
 - LAN link service on basis of bespoke. Point to point & hub and spoke
 - VPN services for company backbone capacities to India only
 - FR and ATM services
- ▶ Verifying and approving bespoke documents
- ▶ To ensure proper documentation and maintaining Leased Line info in the order handling tools (OHS, Xtrac, CEOS, XNG, presales connectivity workflow tool & Oracle 11i)

EXPERIENCIA

- ▶ Telecommunications background and understanding
- ▶ Detailed product skills is preferable

FORMACION

- ▶ Preferably CCNA or CCIP/CCDP qualification, Avaya certification

IDIOMAS

- ▶ Excellent Communication skills in the English language

HABILIDADES y HERRAMIENTAS

- ▶ Excellent Customer Service Skills
- ▶ Strongly motivated and excellent organisation skills
- ▶ Good time management and prioritising skills
- ▶ Ability to create reports for management
- ▶ Flexible and proactive approach
- ▶ Assertiveness
- ▶ Experience in using MS Office- Word, Excel.

- ▶ Creative Thinker
- ▶ Excels under pressure
- ▶ Analytic Capabilities

CONTRATACION

Incorporación inmediata.

REMUNERACION

A convenir.

CONTACTO

Envía tu curriculum vitae en formato word indicando el título de la posición a:
Esther Sancho, match @ inamat.net